

## BSUG membership fees FAQ

### 1. How much does it cost for BSUG International?

- £185 per year for a full (consultant) member
- £60 for an associate member

Please note that BSUG international is not available for Emeritus and Affiliate members.

### 2. How much does it cost for BSUG only?

- £110 per year for a full (consultant) member
- £80 for an Emeritus member
- £150 for an affiliate member

Please note there isn't a BSUG only option for associate members

### 3. What does BSUG International mean for me?

The International option gives affiliate membership of IUGA (including hard and electronic copy of the IUJ for full members and electronic copy of IUJ for associate members) and affiliate membership of EUGA.

### 4. I am a full member who used to have the electronic IUJ option – what will happen now?

If you wish to continue having affiliate membership of IUGA and the IUJ you will need to change your annual payment to the BSUG international option. In addition you will receive EUGA membership.

If you continue to pay at the old IUGA option with electronic IUJ rate, this will be insufficient for the BSUG international option, and you will be automatically moved to the BSUG only option. You will not be refunded unless you contact the BSUG office, please see question 9.

### 5. I am a full member and only want an electronic version of the IUJ– what are my options?

If you only want the electronic options of the IUJ you can opt for the BSUG only option and join IUGA independently.

### 6. I only want to be an affiliate member of IUGA not EUGA how can I get that option?

You can opt for the BSUG only option and join IUGA independently.

### 7. I only want to be an affiliate member of EUGA not IUGA how can I get that option?

You can opt for the BSUG only option and join EUGA independently

### 8. What happens if I don't cancel my current standing order by 1<sup>st</sup> April 2017?

Your bank will pay the previous amount, if this doesn't correspond to the new rates available from 1<sup>st</sup> April 2017, (see questions 1 and 2)) and is equal or greater than the BSUG-only rate then you will be moved to the BSUG-only membership option.

### 9. How do I get a refund if I have overpaid?

If you wish a refund of any extra payment you will need to contact the BSUG office, with proof of the payment you made (bank statement).  
You will be refunded the difference minus a £25.00 admin.

**10. When will I get my refund?**

BSUG admin will be very busy during the period April - June and will issue refunds from July 2017 onwards.

**11. Will I get an automatic refund?**

**No**, members who do not contact the office to request a refund with proof of overpayment will not be refunded. The additional payment will be considered a donation to the Charity.

**12. How do I move to the BSUG International option?**

If you want to move to the BSUG International option, and your payment did not correspond to the cost at renewal, you will need to pay the additional cost plus £25.00 admin fee.

**13. How will this affect when I get my IUJ**

Once the payment is showing on the BSUG bank statement your name, email address and postal address (if you are a consultant) will be sent to IUGA. Your name and email address will be sent to EUGA. This update list is sent to these organisations on a monthly.

**14. I don't do online banking, how can I set up an annual payment?**

You can go to your bank and ask them to do this as a BACS payment (Bank automated Credit systems). Please use this format so we can identify the payment is from you:  
**BSUG(your BSUG membership number)(your surname) eg BSUG1234King**

**15. What are the BSUG bank details for setting up payments?**

The BSUG bank details are:

Account name: British Society of Urogynaecology  
Bank: National Westminster Bank, Paddington Branch  
Account no: 77078624  
Sort code: 60-80-05

**16. Why can't BSUG change my current standing order?**

Only account holders can amend their own standing orders.

**17. May I pay by credit/debit card over the telephone?**

BSUG is currently establishing the ability to take payments in this way. In 2018 we will start taking payments online via the website and you will be able to use your credit/debit card at that time using this payment option.

**18. May I pay by cheque?**

We are unable to accept cheques.

**19. May I pay by direct debit?**

No, BSUG does not currently have the ability to take payments this way.

**20. If I overpaid in previous years can I get a refund?**

No, the deadline for refunds of previous years' overpayments has now passed in (December 2016)

**21. I am an associate member who hasn't cancelled an old standing order which was for a sum greater than £60, and this went out of my account in April 2017 -what should I do?**

If you are an associate member who paid more than £60 in April 2017, you will automatically be allocated the only associate membership option that is now available ie. Associate International. In addition to membership of BSUG this gives you affiliate membership of IUGA (with electronic IUJ) and affiliate membership of EUGA. Please see other questions that relate to cancelling standing orders and refunds.

**22. Who can I talk if my question isn't dealt with by this FAQ?**

Please email the bsug office on: [bsug@rcog.org.uk](mailto:bsug@rcog.org.uk) but please be aware that April and May are very busy months for BSUG and it may take some time to get a response.

**March 2017**